

HOTEL ELEO

AT THE UNIVERSITY OF FLORIDA

Hotel ELEO Works With UF Health to Provide Hospital-Grade Cleaning Protocols and Procedures

When Hotel ELEO at the University of Florida was in its concept stages, the leadership team decided then that the hotel would exceed expectations on all levels, including having a hospital-grade approach to cleaning. As the hotel prepares to open during a (pandemic, this approach to cleaning has proven to be a wise decision.

Opening this summer in Gainesville, Florida, guests will be able to sleep peacefully knowing they are staying in rooms and using facilities maintained by a team trained and educated in hospital-grade sanitation.

Above and Beyond Standard Hotel Sanitation

The hotel is committed to maintaining an environment that exceeds traditional hotel sanitation standards.

To ensure staff is equipped to provide the safest possible service, hotel leadership sought the expertise of the environmental services team at UF Health. Members of hotel management, including Assistant General Manager Ray Logan, Executive Chef Charlie Keller and Director of Housekeeping Erica Wilcox, underwent intensive training at UF Health.

The hotel team was instructed on proper sanitation and disinfection of all areas. Emphasis was placed on high-touch areas (i.e., door handles, remotes, etc.) and the dangers of cross-contamination, as well as the cleaning products used by the hospital. "This training reassured us that our cleaning protocols are on par with hospital-grade sanitation practices," said Logan. "We have a long-standing commitment to safety and, in light of COVID-19, it remains our priority as we adapt to this new normal."

"Hotel housekeeping and hospital housekeeping are similar in many ways," added Wilcox. "We pay special attention to high-touch areas and make sure to avoid cross-contamination between rooms. Any supplies we use are replaced when we move to the next guest room."

Sanitation in the hotel kitchen also reflects these high standards. "Just as in the hospital, eliminating cross-contamination is a priority in our kitchen," explained Keller.

"This is more than just a job," Keller continued. "Sanitation goes beyond making a room look and smell good. It's about the safety of our guests and staff."



Guest Arrivals - Cleaning and Safety Protocols

From the moment a guest arrives, sanitation protocols are in place. This includes touchless hand sanitizer as well as safety notices throughout the hotel regarding physical distancing, masks and hand sanitation.

Plexiglas barriers will be in place at the front desk, where guests can use a touchless form of payment or self-swipe. All devices will be sanitized after each transaction.

Hospital-grade sanitation practices will be employed throughout the hotel. Sanitation of every guest room will include electrostatic spraying technology, which uses the highest classification of disinfectants recommended by the Centers for Disease Control and Prevention. These sprayers disinfect entire areas, including the restaurant, lobby, gym and guest rooms.

While housekeeping will not enter rooms after a guest has checked-in, guests can request fresh towels to be delivered to the room. Television remotes will be sterilized and bagged. Items such as glasses, coffee mugs, pens and paper will not be in the room. "Once a room is cleaned and inspected a seal will be placed on the door," explained Wilcox. "No one else will enter that sanitized room prior to the guest's arrival. Once the guest arrives, they will enter the room, breaking the seal."

With Hotel ELEO at the University of Florida being part of the UF Health campus, there will be many more collaborations are expected in the future. The hotel is within walking distance from the award-winning services at UF Health and both are located on the campus of the University of Florida.



Valet Key Sanitizer



Frequent Cleaning



Digital Room Key

Connect with us.

Hotel ELEO at the University of Florida
1514 SW 14th Street
Gainesville, Florida 32608
352-565-3536

Social Media
Facebook: @HotelEleo
Instagram @TheHotelEleo
Pinterest @HotelEleo
Twitter @EleoHotel